

Our Confidentiality Policy

The service we provide is confidential and we will respect your privacy. We will ask for your consent before we share information about you with other agencies.

However, if we feel that you, or someone else may be at risk, we may need to contact someone else. We would inform you of this first where appropriate

Rights—you have the right to:

- Choose whether or not you use our service; it's voluntary
- Be treated with respect at all times and never discriminated against
- See any information that is kept about you
- Be listened to and taken seriously
- Participate fully in any decisions made about you
- Know who you can turn to for help in a crisis
- Receive advice on and complain about any aspect of the service you are not happy about
- Decide at any time you no longer wish to work with us

YPAS has 3 Hubs across Liverpool:

YPAS Central Hub

36 Bolton Street
L3 5LX

0151 707 1025

YPAS South Hub

Lyndene Road
Childwall
L25 1NG

0151 305 2030

YPAS North Hub

Croxdale Road West
Croxteth
L14 8YA

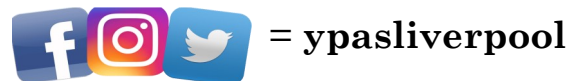
0151 305 2040



Fax: 0151 707 1252

Email: support@ypas.org.uk

Web: ypas.org.uk



YPAS Parenting Wellbeing Service

1:1 Support and Parenting Programmes



Providing information advice and guidance for parents and carers



About the Parent wellbeing Service

This service provides parents with information, advice and guidance (IAG) including signposting to internal and external organisations depending on the needs of the family.

Our service can support you with:

- Parenting programmes
- Coffee events
- Parent Drop ins
- Advocacy
- Support with yours and your child's mental health and well being
- Support to access external agencies including SEND, domestic abuse, CAB support with EHAT and foodbank
- Bullying
- Education
- Participation

The Team and How We Work

Our team consists of:

Parenting Practitioners from a range of disciplines

A time frame will be agreed together between the parent/carer and the practitioner ; this will take into consideration their individual needs.

The practitioner will use a goal based approach during the sessions to support and empower



To Access These Services You can;

- Self refer via ypas.org.uk/contact
- Call any YPAS Hub
- Drop in at a Hub

